



VENDOR AGREEMENT

We will...

At The Big Issue, we will provide you with a quality magazine to sell, assist you where possible (if you have a disability we will attempt to make reasonable adjustments to your needs), and, when you are ready, we want to help you move forward.

You will...

- ✓ Only sell the current copy of The Big Issue magazine for the cover price
- ✓ Clearly display valid Big Issue identification at all times when selling
- ✓ Only sell on an authorised Big Issue pitch
- ✓ Always supply customers with the correct change and hand over the magazine
- ✓ Only sell magazines to genuine customers – not other vendors/ de-badged vendors
- ✓ Use permitted selling techniques – not those associated with begging/ busking
- ✓ Sell independently on pitch – not with a gathering/ looking after children
- ✓ Ensure that you are don't appear under the influence of substances when selling or buying The Big Issue
- ✓ Always strive to represent yourself and The Big Issue as positively as possible, you will not behave in any way that may harm your reputation or that of The Big Issue

YOU UNDERSTAND THAT:

- ✓ By breaking any of the rules, The Big Issue will be entitled to stop providing you with copies of the magazine on either a temporary or permanent basis.
- ✓ As a Big Issue vendor, you are not an employee of The Big Issue and you should not hold yourself out as being an employee of the Big Issue. Your relationship with The Big Issue is that of a wholesaler/ retailer. If contacted, The Big Issue is required by law to pass on any relevant information it may hold about you to certain agencies including the DWP or HMRC.
- ✓ If you are in receipt of benefits, you may have a responsibility to notify the DWP and your local social security office of your income from selling the magazine and failure to do so may be a criminal offence
- ✓ The Big Issue Group will keep the personal information provided in connection with your induction.

This information will be accessible by Big Issue front line staff and management. You will consent for The Big Issue Group to share the data with The Big Issue Foundation and other 3rd party agencies in order to assess your support needs, which may change over time, and to arrange for you to be provided with support.

VENDOR SIGNATURE: